

Health Care Financing Administration INTERMEDIARY AND CARRIER DIRECTORY



HISTORY

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1988

Department of
Health and Human Services
Health Care Financing Administration
Bureau of Program Operations
HID-1(1/88)

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1988

INTERMEDIARY-CARRIER
DIRECTORY REVISION
U.S. Department of
Health and Human Services
HEALTH CARE FINANCING ADMINISTRATION

HID-1

January 1988

REV 28

This is Revision 28 of the Intermediary-Carrier Directory. Discard all previous revisions, since all sections of the directory have been updated.

The directory is intended for the internal use of the Health Care Financing Administration staff in facilitating contact with Medicare Intermediaries and Carriers. Any inquiries regarding the content of this directory or changes to the information contained herein should be referred to the Health Care Financing Administration, Division of Contracts, Room 332, Meadows East Building, 6325 Security Boulevard, Baltimore, Maryland 21207.

COMMUNICATING WITH INTERMEDIARIES OR CARRIERS

The rights and obligations of Intermediaries and Carriers and of the Secretary are covered under the Medicare contracts. No requests should be made of contractors unless specifically authorized by these contracts. Any questions in this regard should be addressed to the Bureau of Program Operations, Office of Program Administration, Division of Contracts, Room 332 Meadows East Building.

Contact: Mary Fisher Johns

INTERMEDIARY-CARRIER DIRECTORY

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PLEASE NOTE

All work days begin on Monday and
end on Friday unless otherwise stated.

All hours are from a.m. to p.m.

ABBREVIATIONS:

RHC = Rural Health Clinics
CHC = Community Health Centers
HHA = Home Health Agencies
HL = Histocompatibility Labs (Independent)
OPA = Organ Procurement Agencies (Independent)
PE = Parenteral/Enteral

PART I - BLUE CROSS AND BLUE SHIELD ASSOCIATION

PHONE

BLUE CROSS AND BLUE SHIELD ASSOCIATION
676 North St. Clair Street, Chicago, Illinois 60611
 Hours: 8:30 - 4:30

FTS 8-312-440-6000
 (Direct Dial)

Bernard R. Tresnowski, President	440-6010
J. Bruce Cardwell, Executive Vice President	440-5904
Edward Sellers, Senior Vice President, Business Support	440-5690
Harry P. Cain, II, Sr. Vice Pres., Federal Programs Division	440-6149
Donald R. Cohodes, Administrator, Federal Programs Division	440-6245

BLUE CROSS PLANS

ALABAMA

BLUE CROSS AND BLUE SHIELD OF ALABAMA
450 Riverchase Parkway East, Birmingham, Alabama 35298
 Hours: 8:00 - 4:45

FTS 8-205-988-2100
 (Direct Dial)

William H. Mandy, President and Chief Executive Officer	988-2118
E.G. Thrasher, Executive Vice President	988-2116
Charles R. Hartsell, Sr. Vice Pres. of Claims and Legislative Affairs	988-2126
Norman Love, Director, Federal Programs	988-2137
Lynda Northcutt, Manager, Medicare A Claims	988-2992

ALASKA

(See Blue Cross of Washington/Alaska)

ARIZONA

BLUE CROSS AND BLUE SHIELD OF ARIZONA, INC.
P.O. Box 13466, Phoenix, Arizona 85002
 (Street Address: 2444 W. Las Palmaritas Drive
 Phoenix, Arizona 85021)
 Hours: 8:00 - 4:30

FTS 8-602-864-4400
 (Direct Dial)

Robert B. Bulla, President	864-4444
Hubert Pressley, Sr. Vice President & Treasurer	864-4222
Susan Nash, Director, Federal Programs	864-4224
Jody Chandler, Vice President, Claims and Federal Programs	864-4445
David F. Ward, Vice President, Finance	864-4123

PHONEARKANSAS

ARKANSAS BLUE CROSS AND BLUE SHIELD, INC.,
A MUTUAL INSURANCE COMPANY
 601 Gaines Street, Little Rock, Arkansas 72203
 Hours: 8:00 - 4:45

FTS Operator 8-740-5011
 378-2334

George K. Mitchell, M.D., President	378-2133
H. T. Gardner, Executive Vice President	378-2135
P. Mark White, Senior Vice President	378-2208
Robert L. Shoptaw, Executive Vice President	378-2242
Jim Patton, Staff Attorney, Hearing & Appeal Officer	378-2375
Theresa Milligan, Manager, Government Programs Support	378-2078
Regina H. Stewart, Vice President, Govt. Programs	378-2836
Amanda Crosby, Manager Provider Audit & Reimbursement	378-2248

CALIFORNIA

BLUE CROSS OF CALIFORNIA
 P.O. Box 70000, Van Nuys, California 91470
 (St. Address: 21555 Oxnard St., Woodland Hills, CA 91367)
 Hours: 8:00 - 4:30

FTS 8-818-703-2345
 (Direct Dial)

SPECIAL CLAIMS: HHA, INDEPENDENT HOSPICES (WEST)

Leonard D. Schaeffer, President & Chief Executive Officer	703-3150
Particia Johnson, Acting Senior Vice President, Government Programs	703-2316
Joe Tuma, Director, Provider Audit Department	703-2971
Juliette Chenian, Manager, Medicare Claims	703-3652
Patricia Johnson, Vice President, Government Programs	703-3192

COLORADO

ROCKY MOUNTAIN HOSPITAL AND MEDICAL SERVICE
(d/b/a BLUE CROSS AND BLUE SHIELD OF COLORADO)
 700 Broadway, Denver, Colorado 80273
 Hours: 8:00 - 4:30

FTS 8-303-831-2134
 (Direct Dial)

SPECIAL CLAIMS: RHC

John R. Galbraith, President	831-2802
Elisa J. Hamill, Vice President, Government Programs	831-2400
* Tom Gillgannon, Vice President, Government Operations	831-2788
Stephen Endress, Vice President, Finance & Actuarial Services	831-2647
James Wanebo, Director, Medicare Part B Claims Operation	831-2943
Susan Schutte, Director, Government Services	831-2276
Jack Shipp, Director, Medicare Part A	831-2745

* Medicare Coordinator

PHONE

CONNECTICUT

BLUE CROSS AND BLUE SHIELD OF CONNECTICUT, INC.
370 Bassett Road, North Haven, Connecticut 06473

FTS 8-203-239-4911
(Direct Dial)

John Croweak, President and Chief Operating Officer
Anthony J. Martin, Sr. Vice President, Provider Relations
James M. Buccheri, Vice President, Government Programs

265-81 01
265-81 02

DELAWARE

BLUE CROSS BLUE SHIELD OF DELAWARE, INC.
One Brandywine Gateway, P.O. Box 1991
Wilmington, Delaware 19899

FTS 8-302-421-3000

Robert C. Coile, Jr., President
Gilbert P. Bardsley, Senior Vice President
Ralph Crouch, Senior Vice President and Treasurer
Alan T. Marshall, Vice President, Claims Administration
George H. English, Jr., Director, National Government
and Business Claims
William J. McDonald, Manager, Medicare Claims

421-3020
421-3191
421-3150
421-3074

421-3293
421-3087

DISTRICT OF COLUMBIA

BLUE CROSS AND BLUE SHIELD OF THE NATIONAL CAPITAL AREA
550 Twelfth Street, S.W., Washington, D.C. 20065
Hours: (Flexible) 7:30-3:00 - (Core) 9:00 - 3:00

FTS 8-202-479-8000
(Direct Dial)

District of Columbia; Maryland Counties of Prince Georges & Montgomery;
Virginia Counties of Arlington & Fairfax & City of Alexandria

Joseph P. Gamble, President, Exec. Division & Ch., Exec. Officer
Benjamin W. Giuliani, Executive Vice President
Wright B. Poffenberger, Vice President, Finance
Paul Legendre, Manager, Part A Claims Department
Simone J. Pace, Sr. Vice President, Customer Services
Victor M. Brian, President, Operating Division
Edwin P. Von Hoene, Vice President, Federal Programs

479-8713
479-8721
479-8321
662-3722
479-8488
479-8727
662-3720

NOTE: DC Contract Expires 3/31/88

PHONEFLORIDA

BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.
P.O. Box 1798, Jacksonville, Florida 32231
 (Street Address: 532 Riverside Avenue
 Jacksonville, Florida 32231)

FTS 8-904-791-6111
 (Direct Dial)

Hours: 8:00 - 4:30

William E. Flaherty, President
 Antonio Favino, Sr. Vice President, Government Programs
 Patricia Williams, Vice President, Medicare Part A
 Shirley Edlin, Director, Medicare Part A Claims
 Shuman Makker, Director Provider Audit Reimbursement

GEORGIA

BLUE CROSS AND BLUE SHIELD OF GEORGIA, INC.
2357 Warm Springs Road, P.O. Box 7368
 Columbus, Georgia 31908
 Hours: 8:00 - 5:00

FTS 8-404-571-5371
 (Direct Dial)

Thomas Kinser, President & Chief Executive Officer
 Joan Burks, Sr. Vice President for Government Programs
 Robert W. Ebert, Assistant Vice President, Medicare Claims

IDAHO

(See Blue Cross and Blue Shield of Oregon)

ILLINOIS

HEALTH CARE SERVICE CORPORATION
233 North Michigan Avenue, Chicago, Illinois 60601
 Hours: 8:00 - 4:00

FTS 8-312-938-6206
 (Direct Dial)

SPECIAL CLAIMS: HHA

S. Martin Hickman, President and Chief Executive Officer	938-6817
Charles R. Goulet, Executive Vice President	938-6498
John F. Nutting, Executive Vice President	938-6209
Thomas F. Meyer, Director, Provider Reimbursement & Audit	938-6264
Marilee Pritchard, Medicare Part A Coordinator	938-6201
Cecilia Krull, Director, Government Contracts	938-7687

PHONEINDIANA

ASSOCIATED INSURANCE COMPANIES, INC.
 (d/b/a BLUE CROSS AND BLUE SHIELD OF INDIANA)
 Operations Offices: 8320 Craig Street, Suite 100
 Indianapolis, Indiana 46250-0453

FTS 8-317-841-4405
 (Direct Dial)

Executive Offices: 120 West Market Street
 Indianapolis, Indiana 46204-2805
 Hours: 8:00 - 4:15

Lloyd J. Banks, Chairman of the Board and Chief Executive Officer	263-4703
Richard Kilborn, Vice Chairman of the Board	263-4610
L. Ben Lytle, President, and Chief Operating Officer	263-4292
Joel Honigbaum, Director, Government Programs Support	841-4402
Jerry Delp, Director, Audit and Reimbursement	841-4550
Marsha Barker, Medicare Coordinator	841-4405
Ronald Rosenberg, Sr. Vice President, Govt. Business Division	841-4401
Steve Crickmore, Director, Medicare A Claims	841-4525

IOWA

BLUE CROSS OF IOWA
 636 Grand Avenue, Station 28, Des Moines, Iowa 50309
 Hours: 8:00 - 4:30

FTS 8-515-245-4618
 (Direct Dial)

SPECIAL CLAIMS: HHA

D. Eugene Sibery, President
 Craig C. Hennesy, Senior Vice President, Internal Affairs
 Sally T. Wood, Vice President, Government Programs

BLUE CROSS OF WESTERN IOWA & SOUTH DAKOTA
 Hamilton Boulevard and I-29, Sioux City, Iowa 51102
 Hours: 7:45 - 4:30

FTS 8-712-279-8580
 (Direct Dial)

Harris W. Feldick, President
 Harold W. Linden, Medicare Coordinator
 Nancy Harrison, Medicare Claims Manager

KANSAS

BLUE CROSS AND BLUE SHIELD OF KANSAS, INC.
 1133 Topeka Boulevard, P.O. Box 239, Topeka, Kansas 66601
 Hours: 8:00 - 4:30

FTS 8-913-232-1000
 (Direct Dial)

G. Wayne Johnston, President
 Thomas L. Miller, Sr. Vice President, Internal Affairs
 Jay Lohmann, Vice President, Government Programs and Community Affairs
 Beryl Lowry-Born, Controller

KENTUCKY

BLUE CROSS AND BLUE SHIELD OF KENTUCKY, INC.
 9901 Linn Station Road, Louisville, Kentucky 40223
 Hours: 8:00 - 4:30

FTS 8-502-423-2011
 (Direct Dial)

G. Douglas Sutherland, President
 Richard A. Hermanson, Director, Government Programs Division
 Frank F. Broadus, Jr., Vice President, Government Programs

LOUISIANA

LOUISIANA HEALTH SERVICE & INDEMNITY COMPANY
 (d/b/a BLUE CROSS OF LOUISIANA)
 P.O. Box 95021, Baton Rouge, Louisiana 70895-9021
 (Street Address: 10225 Florida Boulevard
 Baton Rouge, Louisiana 70815-1791)

FTS 8-504-273-5126
 (Direct Dial)

Hours: 8:00 - 4:30

John B. Johnson, Jr., President and Chief Executive Officer	295-2500
Ed Hanchey, Vice President, Provider Reimbursement & Auditing	273-5268
J. D. Prejean, Corporate Vice President, Government Operations	273-5126
Mannie D. Paine, M.D., Medical Director/Part A	273-5139

MAINE

ASSOCIATED HOSPITAL SERVICE OF MAINE
 (d/b/a MAINE BLUE CROSS AND BLUE SHIELD)
 110 Free Street, Portland, Maine 04101

FTS 8-207-775-3536
 (Direct Dial)

SPECIAL CLAIMS: HHA, RHC

William R. Johnson, President
 Fred I. Howard, Vice President, Government Programs
 George W. Hansen, Senior Vice President and Treasurer
 Peter Brown, Director of Audit and Reimbursement
 Richard Haggerty, Medicare Coordinator
 John Raeke, Director, Regional Home Health

MARYLAND

BLUE CROSS AND BLUE SHIELD OF MARYLAND, INC.
 700 East Joppa Road, Baltimore, Maryland 21204
 Hours: 8:00 - 4:15

FTS 8-301-494-5555
 (Direct Dial)

All Maryland counties except Prince Georges and Montgomery
 (See District of Columbia)

Carl J. Sardegna, President	494-5252
Edward T. Zimmerman, Sr. Vice President, and Chief Financial Officer	494-5414
Glenn A. Shimmel, Vice President, Government Programs	561-4021

PHONEMASSACHUSETTSBLUE CROSS OF MASSACHUSETTS

100 Summer Street, Boston, Massachusetts 02106
Hours: 8:00 - 4:00

FTS 8-617-956-2532
(Direct Dial)

John Larkin Thompson, Chief Executive Officer
Thomas L. Huston, Executive Vice President and Chief Operating Officer
David F. O'Donnell, Sr. Vice President, Planning and Admin. Services
Louis J. Resca, Jr., Vice President, Government Programs
Gerard P. Roche, Assistant Vice President, Government Programs

MICHIGANBLUE CROSS AND BLUE SHIELD OF MICHIGAN

600 Lafayette East, Detroit, Michigan 48226
Hours: 8:30 - 4:45

FTS 8-313-225-8200
(Direct Dial)

SPECIAL CLAIMS: HHA

Richard L. Whitmer, Chief Executive Officer	225-0531
Donald G. Puscas, President	225-0538
William Van Faasen, Senior Vice President	225-8202
John R. Higbee, Vice President, Government Business Group	225-0860
Carolyn Thomason, Director, Government Business Programs	225-8335
James R. Zoladz, Manager, Government Business Relations	225-8338
Jeanne Carlson, Director, Cost Reimbursement	225-0589
Joe Dobrich, Director, Medicare A Operations	225-9341

MINNESOTABLUE CROSS AND BLUE SHIELD OF MINNESOTA

P.O. Box 64357, St. Paul, Minnesota 55164
(Street Address: 3535 Blue Cross Road
St. Paul, Minnesota 55164
Hours: 8:15 - 4:30

FTS 8-612-456-8000
(Direct Dial)

Andrew P. Czajkowski, President	456-8400
Norman C. Storbakken, Group Vice President & Ch. Financial Officer	456-8040
Jennifer Joy Bahnemann, Director, Government Programs	456-8601
Daryl Blowers, Director, Provider Audit & Reimbursement	456-8450
Carl Sisk, Director Corporate Budget & Internal Audit	456-8405

MISSISSIPPI

BLUE CROSS AND BLUE SHIELD OF MISSISSIPPI, INC.
P.O. Box 23035, Jackson, Mississippi 39216
 (Street Address: 3545 Lakeland Drive
 Jackson, Mississippi 39225-3035)
 Hours: 8:00 - 4:30

FTS 8-601-932-3704
 (Direct Dial)

W.C. Mosley, Chairman of the Board & Chief Executive Officer
 Aaron J. Johnson, President & Chief Operating Officer
 Maurine Blake, Senior Vice President & Director of Federal Programs
 Richard Lefoldt, Director, Medicare Reimbursement & Audit
 Sarah Burkett, Director, Medicare Benefits Administration

MISSOURI

BLUE CROSS AND BLUE SHIELD OF MISSOURI
4444 Forest Park, St. Louis, Missouri, 63108
 Hours: 8:15 - 5:00

FTS 8-314-658-4444
 (Direct Dial)

Roy Heimbürger, President
 Robert Shupe, Senior Vice President, Operations
 Lester Himstedt, Vice President, Government Programs
 Robert G. Davis, Director, Contract Administration

MONTANA

BLUE CROSS AND BLUE SHIELD OF MONTANA, INC.
Great Falls Division: P.O. Box 5004
 Great Falls, Montana 59403
 (Street Address: 3360 Tenth Avenue, South
 Great Falls, Montana 59403)

FTS Operator 8-585-5011
 791-4000

Alan F. Cain, President (Located in Helena)
 **Carl Tanberg, Vice President, Provider Services
 Mike Wagner, Medicare Manager

Helena Division: P.O. Box 4309, Helena, Montana 59601
 (Street Address: 404 Fuller Avenue, Helena, Montana 59601
 Hours: (Winter) 8:00 - 5:00 (Summer*) 7:30 - 4:00

Alan F. Cain, President

*Summer hours begin Memorial Day and terminate Labor Day.
 ** Medicare Coordinator

PHONENEBRASKA

BLUE CROSS AND BLUE SHIELD OF NEBRASKA
P.O. Box 3248, Main Post Office Station,
 Omaha, Nebraska 68180

FTS 8-402 390-1883
 (Direct Dial)

(Street Address: 7261 Mercy Road
 Omaha, Nebraska 68124)

Hours: (Winter) 8:00 - 4:30 (Summer*) 7:30 - 4:00

William H. Heavey, President
 David Realph, Sr. Vice President, Finance and Government Programs
 John T. Hines, Director, Federal Programs

*Summer hours begin Memorial Day and terminate Labor Day.

NEW HAMPSHIRE

NEW HAMPSHIRE-VERMONT HEALTH SERVICE
Two Pillsbury Street, Concord, New Hampshire 03301
 Hours: 8:00 - 4:30

FTS 8-603-224-9511
 (Direct Dial)

SPECIAL CLAIMS: RHC

Frank Jillson, President
 William Regan, Vice President, Medicare Claims/Utilization Data

NEW JERSEY

BLUE CROSS AND BLUE SHIELD OF NEW JERSEY INC.
33 Washington Street, Newark, New Jersey 07102
 Hours: 8:00 - 5:00

FTS 8-201-456-2000
 (Direct Dial)

Donald M. Daniels, President
 Joan F. Boyle, Executive Vice President

456-2601
 456-3174

NEW MEXICO

NEW MEXICO BLUE CROSS & BLUE SHIELD, INC.
12800 Indian School Road, N.E.
 Albuquerque, New Mexico 87112
 Hours: 7:45 - 4:30

FTS 8-505-291-3500
 (Direct Dial)

SPECIAL CLAIMS: HHA

Arthur J. Burgess, President and Chief Operating Officer
 Elisa Hamill, Vice President of Government Programs

PHONENEW YORK

EMPIRE BLUE CROSS AND BLUE SHIELD
622 Third Avenue, New York, New York 10017
 Hours: 8:30 - 4:30

FTS 8-212-490-4567
 (Direct Dial)

Albert A. Cardone, Chairman of the Board and Ch. Exec. Officer
 Harvey W. Friedman, Divisional Vice President, Government Programs 490-4470

CLAIMS PROCESSING SITE

MEDICARE PART A CLAIMS PROCESSING
P.O. Box 4846, Syracuse, New York 13221
 Hours: 8:00 - 4:15

FTS 8-315-474-4120
 (Direct Dial)

John B. Olsen, Vice President, Statewide Medicare A Operations

NORTH CAROLINA

BLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA
P.O. Box 2291, Durham, North Carolina 27702
 (Street Address: 800 South Duke Street
 Durham, North Carolina 27701)
 Hours: 8:00 - 4:30

FTS 8-919-688-5528
 (Direct Dial)

Thomas A. Rose, President
 J. Daniel Butler, Senior Vice President of Health Affairs
 Theresa L. Morris, Director, Medicare Claims
 O. Brown Gardner, Director, Provider Reimbursement

NORTH DAKOTA

BLUE CROSS AND BLUE SHIELD OF NORTH DAKOTA
4510 13th Avenue, S.W., Fargo North Dakota 58121
 Hours: 8:00 - 4:30

FTS Operator 8-783-5771

Mayo Christianson, President 282-1325
 Le Noel Lichtsinn, Vice President, Government Programs and Claims 282-1329
 David Cummings, Medicare Coordinator 282-1220

PHONEOHIOCOMMUNITY MUTUAL INSURANCE COMPANY

Corporate Address: Atrium Two, Suite 2600
221 E. Fourth Street, Cincinnati, Ohio 45202

FTS 8-513-872-8100
(Direct Dial)

Medicare Operations Address: Randall Building, Holiday Office Park
P.O. Box 145482, 801 West Eight Street, Cincinnati, Ohio 45250-5482

Hours: 8:30 - 4:30

Dwane Houser, President and Chief Executive Officer	977-8811
Roger E. Parker, Senior Vice President, Operations, Medicare A.	977-8899
Thomas C. Mowry, Vice President, Government Programs	852-4230
Donald M. Dominick, Director, Medicare Finance & Program Support	852-4354
Richard Erb, Medicare Coordinator	852-4288
Vito Checchio, Director, Audit & Reimbursement	852-4330
Steve Minnis, Director, Medicare Claims Operations	852-4201

OKLAHOMAGROUP HEALTH SERVICE OF OKLAHOMA, INC.

1215 South Boulder Avenue, Tulsa, Oklahoma 74119

Hours: 8:00 - 4:45

FTS 8-918-560-2090
(Direct Dial)

Ralph S. Rhoades, President
Peggy A. Risinger, Vice President, Government Programs

OREGON AND IDAHOBLUE CROSS AND BLUE SHIELD OF OREGON

P.O. Box 8110, Portland Oregon 97207-8110

(Street Address: 100 S.W. Market Street
Portland, Oregon 97201

Hours: 8:30 - 5:00

FTS 8-503-225-5300
(Direct Dial)

Solomon Menashe, President	225-5220
Richard Woolworth, Executive Vice President, Internal Operations	225-5206
James E. Verdick, Vice President, Government Programs	225-5362

PENNSYLVANIABLUE CROSS OF GREATER PHILADELPHIA

1333 Chestnut Street, Philadelphia, Pennsylvania 19107

Hours: 8:15 - 4:30

FTS 8-215-448-5000
(Direct Dial)

Counties of Philadelphia, Bucks, Montgomery, Chester, & Delaware

SPECIAL CLAIMS: HHA

David S. Markson, President & Chief Executive Officer	448-5238
George W. Gannon, Sr. Vice Pres. and Chief Operating Officer	448-5340
Eugene Ott, Sr. Vice President, Provider Services	448-5265
Thomas J. McElvogue, Vice President, Govt & Special Programs	448-5707

PENNSYLVANIA (Continued)BLUE CROSS OF WESTERN PENNSYLVANIA

One Smithfield Street, Pittsburgh, Pennsylvania 15222
Hours: 8:30 - 4:45

FTS 8-412-255-7000
(Direct Dial)

Pennsylvania Counties other than those listed for Blue Cross of Philadelphia

SPECIAL CLAIMS: RHC

Eugene J. Barone, President	255-8250
Christine Kobus, Sr. Vice President, Consumer and Govt. Services	255-8259
Lawrence T. Miller, Vice President, Government Programs	255-7351

RHODE ISLANDBLUE CROSS AND BLUE SHIELD OF RHODE ISLAND

444 Westminster Mall, Providence, Rhode Island 02901

FTS 8-401-272-8500
(Direct Dial)

Douglas J. McIntosh, President
George Schobel, Vice President, Government Programs

SOUTH CAROLINABLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINA

Part A: 50 Springdale Drive, Camden, South Carolina 29020

FTS 8-803-425-4534
(Direct Dial)

Hours: 8:30 - 5:00

SPECIAL CLAIMS: HHA, P/E

M. Edward Sellers, President, Chief Operating Officer
* William R. Horton, Vice President, Medicare Operations

* Direct Correspondence to Mr. William R. Horton at:
Fontaine Business Center
300 Arbor Lake Drive
Suite 1300, Columbia, South Carolina 29223

SOUTH DAKOTA

(See Blue Cross of Western Iowa & South Dakota)

PHONETENNESSEE

BLUE CROSS AND BLUE SHIELD OF TENNESSEE
 801 Pine Street, Chattanooga, Tennessee 37402
 Hours: 8:00 - 4:15

FTS 8-615-755-5600
 (Direct Dial)

SPECIAL CLAIMS: RHC

James R. McGuff, President
 William A. Nuckols, Executive Vice President, Chief Administrative Officer
 Wesley Sorrow, Vice President, Finance
 Robert Wortman, Executive Vice President, Internal Affairs
 David L. Deal, Director, Government Programs

TEXAS

BLUE CROSS AND BLUE SHIELD OF TEXAS, INC.
 901 South Central Expressway, Richardson, Texas 75080
 Hours: 7:30 - 4:00

FTS 8-214-669-6900
 (Direct Dial)

John D. Melton, President	669-6010
Jeff Langmead, Senior Vice President	669-6065
Vernon Walker, Vice President, Comptroller	669-6190
Edwin D. Langford, Vice President, Provider Reimbursement	680-7600
Leila Wright, Vice President, Medicare	669-7414

UTAH

BLUE CROSS AND BLUE SHIELD OF UTAH
 2455 Parley's Way, P.O. Box 30270
 Salt Lake City, Utah 84130
 Hours: 8:30 - 4:30

FTS 8-801-487-6441
 (Direct Dial)

Jed Pitcher, President and Chief Executive Officer
 Frank Leonard, Vice President, Finance
 Reid Greenwood, Vice President, Benefit Administration
 and Government Programs (Medicare Coordinator)

VERMONT

NEW HAMPSHIRE-VERMONT HEALTH SERVICE
 Two Pillsbury Street, Concord, New Hampshire 03301
 Hours: 8:00 - 4:30

FTS 8-603-224-9511
 (Direct Dial)

SPECIAL CLAIMS: RHC

Frank Jillson, President
 William Regan, Vice President, Medicare Claims/Utilization

PHONEVIRGINIA

BLUE CROSS AND BLUE SHIELD OF VIRGINIA
602 South Jefferson Street, P. O. Box 12201
 Roanoke, Virginia 24023-2201
 Hours: 8:15 - 4:45

FTS 8-804-359-7000
 (Direct Dial)

All, except for City of Alexandria and Counties of Arlington and
 Fairfax (See District of Columbia)

Gerald L. Good, Executive Vice President
 Timothy Brown, Director, Reimbursement
 Paul S. Keyser, Vice President, Medicare Operations
 Thomas Jarvis, Director, Medicare Operations

FTS 8-804-359-7735
 261-1541
 985-2069
 FTS 8-703-985-3930

WASHINGTON

BLUE CROSS OF WASHINGTON AND ALASKA
P.O. Box 2847, Seattle Washington 98111-2847
 (Street Address: 7001 - 220th S.W.
 Mountlake Terrace, Washington 98043
 Hours: 8:30 - 5:00

FTS 8-206-771-0286
 (Direct Dial)

Donald Lockwood, President
 Ed Freutel, Vice President, Federal Programs
 Janet Russell, Manager, Federal Programs

361-3854
 771-0350
 771-0296

WEST VIRGINIA

BLUE CROSS/BLUE SHIELD OF WEST VIRGINIA, INC.
P.O. Box 231, Charleston, West Virginia 25321
 (For Express Mail: 200 Kanawha Boulevard East
 Charleston, West Virginia 25301)

FTS 8-304-347-7600

Hours: 8:30 - 4:30

James W. Heaton, President
 Carl Callison, Group Vice President
 Fritz Moore, Vice President, Medicare Operations
 Tom Cunningham, Medicare Claims Manager
 Susan Hereford, Medicare Audit & Reimbursement Manager

347-7770
 347-7642
 347-7643
 347-7656
 347-7653

PHONEWISCONSIN

BLUE CROSS BLUE SHIELD UNITED OF WISCONSIN
P.O. Box 2025, Milwaukee, Wisconsin 53201
 (Street Address: 401 West Michigan Street
 Milwaukee, Wisconsin 53201)
 Hours: (Winter) 8:00 - 4:30
 (Summer) 7:45 - 4:30 (Mon. - Thur.)
 7:45 - 1:30 (Fri.)

FTS 8-414 226-5000
 (Direct Dial)

SPECIAL CLAIMS: HHA

Thomas R. Hefty, President and Chief Executive Officer	226-6216
Jac Amerell, Vice President, Finance, and Treasurer	226-5807
Thomas Gazzana, Senior Group Executive, Government Programs	226-6210
Thomas Williams, Director of Federal Programs	226-6004
Larry Pierzchalski, Senior Manager, Provider Audit	226-6991

WYOMING

BLUE CROSS & BLUE SHIELD OF WYOMING
4000 House Avenue, P.O. Box 2266, Cheyenne, Wyoming 82001
 Hours: 8:00 - 5:00

FTS 8-307-634-1393
 (Direct Dial)

Charles E. Chapman, President, Medicare Coordinator
 Lloyd Wilder, Senior Director of Federal Programs

PART II - BLUE SHIELD PLANSPHONEALABAMABLUE CROSS AND BLUE SHIELD OF ALABAMA

450 Riverchase Parkway, East, Birmingham, Alabama 35298

FTS 8-205-988-2100
(Direct Dial)

Hours: 8:00 - 4:45

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Charles R. Hartsell, Vice Pres. of Claims and Legislative Affairs	988-2126
Norman Love, Director, Federal Programs	988-2137
Mike Fecher, Manager, Medicare B Claims	988-2777

ARKANSASARKANSAS BLUE CROSS AND BLUE SHIELD, INC.,
A MUTUAL INSURANCE COMPANY

FTS Operator 8-740-5011

601 Gaines Street, Little Rock, Arkansas 72203

378-2334

Hours: 8:00 - 4:45

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Dr. Robert Benefield, Medical Director	378-2356

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(d/b/a BLUE SHIELD OF CALIFORNIA)FTS 8-415-445-5087
(Direct Dial)

P.O. Box 7013, Zip 94120

(Street Address: No. 2 Northpoint
San Francisco, California 94120)

Hours: 7:45 - 4:30

Charles W. Stewart, President	445-5097
Marcel Green, Vice President, Government Programs	445-5646
Diane Jiminez, Manager, Medicare Liaison	445-5619

PHONECOLORADO

ROCKY MOUNTAIN HOSPITAL AND MEDICAL SERVICE
 (d/b/a BLUE CROSS AND BLUE SHIELD OF COLORADO)
 700 Broadway, Denver, Colorado 80273
 Hours: 8:00 - 4:30

FTS 8-303-831-2134
 (Direct Dial)

John R. Galbraith, President	831-2802
Elisa J. Hamill, Vice President, Government Programs	831-2400
Tom Gillgannon, Vice President, Government Operations	831-2788
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James Wanebo, Director, Medicare Part B Claims Operations	831-2943
Susan Schutte, Director, Government Services	831-2276
Jack Shipp, Director, Medicare Part A	831-2745

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BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.
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 (Street Address: 532 Riverside Avenue
 Jacksonville, Florida 32231)
 Hours: 8:00 - 4:30

FTS 8-904-791-6111
 (Direct Dial)

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 Antonio Favino, Sr. Vice President, Government Programs
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 Karen Huber, Director, Quality and Technical Services
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 Curtis Lord, Director, Administrative Services and Health Services Data

ILLINOIS

HEALTH CARE SERVICE CORPORATION
 233 North Michigan Avenue, Chicago, Illinois 60601
 Hours: 8:00 - 4:00

FTS 8-312-938-6200
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William J. Gowen, Director, Medicare B (Marion, Illinois)*	618-997-2311
Ann Shannon, Director, Medicare, Part B	938-7474

*MARION FACILITY

P.O. Box 995, Marion, Illinois 62959

INDIANA

ASSOCIATED INSURANCE COMPANIES, INC.
 (d/b/a BLUE CROSS AND BLUE SHIELD OF INDIANA)
 Operations Offices: 8320 Craig Street, Suite 100
 Indianapolis, Indiana 46250-0453

FTS 8-317-841-4425
 (Direct Dial)

Executive Offices: 120 West Market Street
 Indianapolis, Indiana 46204-2805

Hours: 8:00 - 4:15

Lloyd J. Banks, Chairman of the Board and Chief Executive Officer	263-4703
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L. Ben Lytle, President and Chief Executive Officer	263-4292
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IOWA AND NEBRASKA

BLUE SHIELD OF IOWA
 636 Grand Avenue, Station 28, Des Moines, Iowa 50309
 Hours: 8:00 - 4:30

FTS 8-515-245-4618
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BLUE CROSS AND BLUE SHIELD OF KANSAS, INC.
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BLUE CROSS AND BLUE SHIELD OF KENTUCKY, INC.
 100 East Vine Street, 6th Floor, Lexington, Kentucky 40507
 Hours: 8:00 - 4:30

FTS 8-606-233-1436
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PHONEMARYLAND

BLUE CROSS AND BLUE SHIELD OF MARYLAND, INC.
 700 East Joppa Road, Baltimore, Maryland 21204
 Hours: 8:00 - 4:15

FTS 8-301-992-3311
 494-5555

Carl J. Sardegna, President 494-5252
 Edward T. Zimmerman, Vice President, and Chief Financial Officer 494-5414
 Glenn A. Shimmel, Vice President, Government Programs 561-4021

All Maryland counties except Prince Georges and Montgomery

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BLUE SHIELD OF MASSACHUSETTS, INC.
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FTS 8-617-956-3414
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Massachusetts Operation

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 David F. O'Donnell, Senior Vice President, Planning and
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 Louis J. Resca, Jr., Vice President, Government Programs
 John DeAmicis, Assistant Vice President, Government Programs

Maine Operations

FTS 8-207-282-5991
 (Direct Dial)

Pearl Somaini-Dayer, Manager
 Blue Shield of Massachusetts-Tri-State
 Medicare Claims
 P.O. Box 1010
 Biddeford, Maine 04005

Maine Medicare B Operations

FTS 8-207-282-5991
 (Direct Dial)

Paul Duplinsky, Program Manager
 3 Landry Street, Biddeford, Maine 04005

MICHIGAN

BLUE CROSS AND BLUE SHIELD OF MICHIGAN
 600 Lafayette East, Detroit, Michigan 48226
 Hours: 8:30 - 4:45

FTS 8-313-225-8200
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MINNESOTA

BLUE CROSS AND BLUE SHIELD OF MINNESOTA
P.O. Box 64357, St. Paul, Minnesota 55164
(Street Address: 3535 Blue Cross Road
St. Paul, Minnesota 55164

FTS 8-612-456-8000
(Direct Dial)

Hours: 8:15 - 4:30

Andrew J. Czajkowski, President	456-8400
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Jennifer Joy Bahnmann, Director, Govt. Programs	456-8601
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BLUE CROSS AND BLUE SHIELD OF KANSAS CITY
P.O. Box 169, Kansas City, Missouri 64141
(Street Address: 201 E. Armour
Kansas City, Missouri 64111)

FTS 8-816-561-2300
(Direct Dial)

Hours: 8:00 - 4:30

Richard P. Kreckler, President
Fred Tromans, Senior Vice President, Claims
* Brian Thompson, Director Medicare

*Direct Correspondence to Mr. Brian Thompson

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BLUE CROSS AND BLUE SHIELD OF MONTANA, INC.
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Hours: 8:00 - 5:00

FTS Operator 8-585-5011
791-4000

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* Hal Rawson, Vice President, Planning and Govt. Operations
Marsha Vanderhoff, Supervisor, Medicare Claims Entry, Examiner

*Medicare Coordinator

NEBRASKA (See Blue Shield of Iowa)

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PHONENEW YORKBLUE SHIELD OF WESTERN NEW YORK, INC.

275 Oak Street, P.O. Box 356, Buffalo, New York 14240-0356
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FTS 8-716-855-7000
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849-6981

Henry F. Becker, Senior Vice President, External Operations

849-8984

Upstate Medicare Division

7-9 Court Street, Binghamton, New York 13901
Hours: 7:00 - 5:00

FTS 8-607-772-9264
(Direct Dial)

Jerry Maciejewski, Vice President, Upstate Medicare Div.

772-9264

EMPIRE BLUE CROSS AND BLUE SHIELD

622 Third Avenue, New York, New York 10017
Hours: 8:30 - 4:30

FTS 8-212-490-4567
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Harvey W. Friedman, Divisional Vice President, Government Programs

490-4470

NORTH DAKOTA AND SOUTH DAKOTABLUE CROSS AND BLUE SHIELD OF NORTH DAKOTA

4510 13th Avenue, S.W., Fargo, North Dakota 58121
Hours: 8:00 - 4:30

FTS Operator 8-783-5771
282-1100

Mayo Christianson, President

282-1325

LeNoel Lichtsinn, Vice President

282-1329

David Cummings, Medicare Coordinator

282-1200

PENNSYLVANIAPENNSYLVANIA BLUE SHIELD

P.O. Box 65, Camp Hill, Pennsylvania 17011
(For Express Mail: 1800 Center Street, Camp Hill, PA 17011)
Hours: 8:30 - 4:45

FTS 8-717-763-3151
(Direct Dial)

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763-3802

Lois Van Orden, Manager, Medicare Utilization Review

763-3206

Everett F. Bryant, Vice President, Medicare Support Service

763-3919

PHONEPUERTO RICO

SEGUROS de SERVICIO de SALUD de PUERTO RICO, INC.
 Call Box 71391, San Juan, Puerto Rico 00936-3628
 (Street Address: 431 Ponce de Leon Ave.
 Hato Rey, Puerto Rico 00918
 Hours: 8:00 - 4:30

FTS 8-809-753-7550
 (Direct Dial)

809-759-9191
 (Switchboard)

PART B ONLY - Puerto Rico, Virgin Islands

Lic. Frank Fournier, President	753-1393, Ext. 351
Leopoldo Mercado, Esq., Executive Vice President	Ext. 369
Magali Maldonado de Oms, M.D., M.P.H., Vice President, Medicare Division and Medicare Coordinator	Ext. 244
Orlando Lomba, Assistant Vice President, Medicare Division	Ext. 371

RHODE ISLAND

BLUE CROSS AND BLUE SHIELD OF RHODE ISLAND
 444 Westminster Mall, Providence, Rhode Island 02901

FTS 8-401-272-8500
 (Direct Dial)

Douglas J. McIntosh, President
 George Schobel, Vice President, Government Programs

SOUTH CAROLINA

BLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINA
 Fontaine Business Center, 300 Arbor Lake Drive
 Suite 1300, Columbia South Carolina 29223
 Hours: 8:30 - 5:00

FTS 8-803-754-1968
 (Direct Dial)

M. Edward Sellers, President, Chief Operating Officer
 Carolyn Bankhead, Senior Vice President, CHAMPUS Program
 * William R. Horton, Vice President, Medicare Operations

FTS 8-803-799-0777
 (Direct Dial)

* Direct correspondence to Mr. William R. Horton

SOUTH DAKOTA (See Blue Shield of North Dakota)TEXAS

BLUE CROSS AND BLUE SHIELD OF TEXAS, INC.
 901 South Central Expressway, Richardson, Texas 75080

FTS 8-214-669-6900
 (Direct Dial)

Hours: 7:30 - 4:00

John D. Melton, President
 Jeff Langmead, Senior Vice President
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 Lelia Wright, Vice President, Medicare

669-6010
 669-6065
 669-6190
 689-7266

PHONEUTAH

BLUE CROSS AND BLUE SHIELD OF UTAH
2455 Parley's Way, P.O. Box 30270, Medicare B
Salt Lake City, Utah 84130
Hours: 8:30 - 4:30

FTS 8-801-487-6441
(Direct Dial)

Jed Pitcher, President and Chief Executive Officer
Frank Leonard, Vice President, Finance
Reid Greenwood, Vice President, Benefit Administration
& Government Programs

VERMONT (See Blue Shield of Massachusetts - Tri-State)

WASHINGTON

WASHINGTON PHYSICIANS SERVICE
4th & Battery Bldg. - 6th Floor
2401 - 4th Avenue, Seattle, Washington 98121
Hours: 8:00 - 5:00

FTS 8-206-441-9370
(Direct Dial)

Jack W. C. Heath, President
Kenneth Nelson, Vice President
Gisela Wisskirchen, Manager, Medicare Administration

443-6303
443-6335
443-6356

PART III - COMMERCIAL, INDEPENDENTPHONE

AETNA LIFE AND CASUALTY COMPANY (Home Office)

FTS 8-203-273-0123
(Direct Dial)Medicare Administration - M323151 Farmington Avenue, Hartford, Connecticut 06156

PART A - All States except Alaska, Maine and Rhode Island

PART B - Oklahoma, Arizona, Nevada, Alaska, Oregon, Hawaii
Guam, New Mexico, Northern Marianna Islands

SPECIAL CLAIMS: HHA, RHC, OPA, HL

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Robert B. Martin, Vice President, Claims, Employee Benefits Division

James F. Sullivan, Asst. Vice President, Medicare Admin.

636-5613

Peggy Nail, Director, Part A

636-5643

Robert Weingartner, Medicare Admin., Group Division

"Audit and Reimbursement"

636-5613

Robert Champagne, Director, Part B Medicare Operations

636-5669

Kenneth K. Kerns, Manager, Medicare Administration

Fiscal Management, Planning & Personnel

636-5671

FIELD OFFICES - PART AFTS 8-203-677-8517
(Direct Dial)

Joesph H. Pinckney, Manager

Medicare Claims Administration (Connecticut)

270 Farmington Avenue, 2nd Floor

(Post Office Box 329)

Farmington, Connecticut 06032

Paul A. Klopfenstein, Regional Manager

C. Norman Moore, Central Regional Manager, Provider Audit

4507 N. Sterling Avenue

P.O. Box 1702, Peoria, IL 61615-3800

Hours: 7:00 - 4:00

FTS 8-309-686-2310
(Direct Dial)
686-2320

Gerald G. Livesey, Manager, Claims Administration

Dennis Phipps, Manager, Audit and Reimbursement

Fort Washington, 501 Office Center Drive

Fort Washington, Pennsylvania 19034

Hours: 8:00 - 4:15

FTS 8-215-643-7200
(Direct Dial)

Gary Grant, Asst. Manager, Internal Operations

AETNA LIFE AND CASUALTYPHONEFIELD OFFICES - PART A (Continued)

Pat Taormino, Regional Manager
 Medicare Benefits Administration
 California Pacific Professional Center
 939 Transport Way (P.O. Box 8019)
 Petaluma, California 94975-8019
 Hours: 8:00 - 4:15

FTS 8-707-763-5455
 (Direct Dial)

Sheldon Grossman, Mgr., Audit & Reimbursement
 2201 Sixth Avenue, Suite 500
 Seattle, Washington 98121
 Hours: 7:45 - 3:30

FTS 8-206-443-0726
 (Direct Dial)

Robert L. Grathwohl, Manager,
 Medicare Benefits Administrator
 2280 U.S. Highway 19 North, Suite 165
 Clearwater, Florida 33575-2699
 Hours: 8:00 - 4:00

FTS 8-813-796-8292
 (Direct Dial)

AUDIT/REIMBURSEMENT

Ricardo R. Yumul, Manager
 Audit & Reimbursement Administration
 Provider Audit Department
 939 Transport Way (P.O. Box 8019)
 Petaluma, California 94975-8019

FTS 8-707-763-6553
 (Direct Dial)

Edward J. Rogers, Manager
 Aenta Medicare Administration
 Medicare Provider Audit Reimbursement
 One Hartsfield Boulevard
 160 Bridge Street
 East Windsor, Connecticut 06088

FTS 8-203-627-6811
 (Direct Dial)

Michael Clark, Manager
 Part A - Provider Audit/Reimbursement
 2280 U.S. Highway 19 North, Suite 144
 Clearwater, Florida 33575
 Hours: 8:00 - 4:10

FTS 8-813-796-5666
 (Direct Dial)

AETNA LIFE AND CASUALTYPHONEFIELD OFFICES - PART A - AUDIT/REIMBURSEMENT (Continued)

Jalil A. Jalil, Manager Medicare Claims Administration Audit & Reimbursement O'Hare Office Building 11, Suite 710 10600 West Higgins Road Rosemont, Illinois 60018 Hours: 8:00 - 4:00	FTS 8-312-296-9225 (Direct Dial)
Peter Tibone, Administrator Medicare Audit Reimbursement 1515 E. Tropicana Avenue, Suite 640 (P.O. Box 19140) Las Vegas, Nevada 89109	FTS 8-702-736-1790 (Direct Dial)
Dennis Phipps, Manager Provider Audit P.O. Box 548 - Zip 19034) Medicare Address: 500 Office Centre Building Fort Washington Office Center Fort Washington, Pennsylvania 19034	FTS 8-215-643-7200 (Direct Dial)
Joe Padre, Manager Medicare Audit & Reimbursement Department 6180 Laurel Canyon Boulevard, Suite 201 North Hollywood, California 91606	FTS 8-213-769-0600 (Direct Dial)
John Steinhilber, Administrator Audit and Reimbursement 4600 Keitzke Lane Building D, Suite 134 Reno, Nevada 89502	FTS 8-702-825-2300 (Direct Dial)

FIELD OFFICES - PART B

Rufus O. Sadler, Manager Medicare Claims Division P.O. Box 37200 10000 N. 31st Avenue Phoenix, Arizona 85069 Hours: 8:00 - 4:20	FTS 8-602-870-6203 (Direct Dial)
Jackson Lee, Manager Medicare Claims Division (Bishop Trust Bldg. P.O. Box 3947 1000 Bishop St.) Honolulu, Hawaii 96812 Hours: 7:00 - 4:20	FTS 8-808-524-1240 (Direct Dial)

AETNA LIFE AND CASUALTYPHONEFIELD OFFICES - PART B (Continued)

Fred C. Bush, Manager
 Medicare Claims Administration
 701 Northwest 63rd Street
 Third Floor
 Oklahoma City, Oklahoma 73116
 Hours: 7:45 - 4:00

FTS 8-405-848-7711
 (Direct Dial)

Don D. Stiller, Manager
 Medicare Claims Administration
 200 S.W. Market Street
 14th Floor
 Portland, Oregon 97201

FTS 8-503-222-6831
 (Direct Dial)

Mailing Address: P.O. Box 1997
 Portland, Maine 97207-1997
 Hours: 8:00 - 4:05

COOPERATIVA de SEGUROS de VIDA de PUERTO RICO
 GPO Box 3428, San Juan, Puerto Rico 00936-3428
 (Street Address: 400 Americo Miranda Avenue
 Hato Rey, Puerto Rico 00918)

FTS 8-809-753-4930
 (Direct Dial)

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 Maria Cristina Ortiz, Executive Vice President
 Jose A. Brull, Vice President, Medicare

758-8265
 764-8469
 758-9720
 763-2063

Alba Cosme de Natal, Assistant Vice President, Medicare Claims,
 Finance and Medical Review

764-4040

Raul de Jesus, Assistant Vice President, Medicare Audit
 and Reimbursement

758-8615

EQUICOR, Inc., - EQUITABLE CORPORATION
 195 Broadway, 11th Floor, New York, New York 10007
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FTS 8-212-618-5366
 (Direct Dial)

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 Arthur Lifson, Vice President, Medicare Overall
 Edward Tateosian, Director - Medicare
 Leo M. Walsh, Jr., Chairman of the Board
 and Chief Executive Officer

618-5610
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PHONEEQUICOR, Inc. - EQUITABLE CORPORATION (Continued)FIELD OFFICES

Joseph E. Karpach, Field Director

3131 W. State Street

Boise, Idaho 83705

Mailing Address: P.O. Box 8048

Boise, Idaho 83707

Hours: 8:30 - 4:30

FTS 8-208-342-1410

(Direct Dial)

N. Michael Brown, Director

2 Vantage Way

Insurance Exchange Building

Metro Center

Nashville, Tennessee 37228

(P.O. Box 1465, Nashville, Tennessee 37202)

Hours: 8:00 - 4:00

FTS 8-615-244-5600

(Direct Dial)

James Allison, Field Director (Medicare Administration)

Helen McCall, Administrative Manager

102 Indian Hills Center

Cheyenne, Wyoming 82009

Hours: 7:30 - 3:30

FTS 8-307-632-9382

(Direct Dial)

After 3 P.M. 632-9383

632-9382

GENERAL AMERICAN LIFE INSURANCE COMPANY

P.O. Box 505, St. Louis, Missouri 63166

(Street Address: 13045 Tesson Ferry Road,

St. Louis County, Missouri 63128)

Hours: 8:00 - 4:30

FTS 8-314-843-8700

(Direct Dial)

PART B ONLY - Missouri

H. Edwin Trusheim, President

Walter Schultz, Second Vice President,

Group Development and Administration

GROUP HEALTH INCORPORATED

330 West 42nd Street, New York, New York 10036

Hours: 8:30 - 5:30 (Mon. thru Thursday)

FTS 8-212-760-6435

(Direct Dial)

PART B ONLY - Queens County, NY

Frank Branchini, President

James E. Ryan, Vice President & Director, Medicare Overall

760-6677

760-6435

PHONEHAWAII MEDICAL SERVICE ASSOCIATION

Post Office Box 860, Honolulu, Hawaii 96808
 (Street Address: 818 Keeaumoku Honolulu, Hawaii 96808
 Hours: 7:30 - 4:15

FTS 8-808-944-2324
 (Direct Dial)

PART A ONLY - Hawaii, Guam, Samoa

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Robert Hiam, Sr. Vice President	944-3580
Gwen Miyasato, Asst. Vice President, Government Programs	944-2403

MUTUAL OF OMAHA INSURANCE COMPANY

P.O. Box 1602, Omaha, Nebraska 68101
 (Street Address: 3101 Dodge Street
 Omaha, Nebraska 68131)
 Hours: 8:00 - 4:30

FTS 8-402-978-2860
 (Direct Dial)

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 Nebraska, Iowa, Kansas, California, Maryland,
 District of Columbia, Virginia, North Carolina,
 South Carolina, Oklahoma, West Virginia

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 Richard G. Bath, Vice President, Dir., Medicare Admin.
 Lewis O. White, Asst. Vice President, Director, Field Operations
 William F. Taylor, Director, Medicare Operations
 James Schmitz, 2nd Vice President, Director, Audit & Reimbursement
 Frank Kiblinger, Regional Medicare Manager

FIELD OFFICES

Bill Yarletz, Regional Medicare Manager
 Mutual of Omaha Insurance Company
 Suite 223, 2740 Fulton Avenue
 Sacramento, California 95821
 Hours: 8:00 - 4:30

FTS 8-916-481-4700
 (Direct Dial)

Bill Otto, Regional Medicare Manager
 Mutual of Omaha Insurance Company
 2814 New Springs Road, Suite 200
 Atlanta, Georgia 30339
 Hours: 8:00 - 4:30

FTS 8-404-434-6931
 (Direct Dial)

Guy A. Trigg, Regional Medicare Manager
 Mutual of Omaha Insurance Company
 2475 Merritt Street
 Garland, Texas 75041
 Hours: 8:00 - 4:30

FTS 8-214-840-4200
 (Direct Dial)

PHONE

NATIONWIDE MUTUAL INSURANCE COMPANY (Home Office)
P.O. Box 16788 or P.O. Box 16781, Columbus, Ohio 43216
 (Street Address: 1 Nationwide Plaza
 Columbus, Ohio 43216)
 Hours: 8:00 - 4:30

FTS 8-614-249-7110
 (Direct Dial)

PART B ONLY - Ohio, West Virginia

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John L. Marakas, Pres., Nationwide Corp. & Nationwide Life	249-7632
Raymond L. Wilson, Sr. Vice President, Life & Health Operations	249-7040
Herb Bosen, Controller, Medicare Operations	249-7083
William P. Ramsey, Associate Vice President, Medicare Operations	249-7078
C. William Hellman, Medicare Field Operations Manager	249-7067
C. Nelson Merrell, Medicare Claims Department Manager	249-7124
Jeannine Keating, Audit/Analysis Department Manager	249-4691

FIELD OFFICE

P.O. Box 3183, 1207 Quarrier Street
 Charleston, West Virginia 25332
 Hours: 8:00 - 4:30

FTS 8-304-346-0411
 (Direct Dial)
 346-1111

Betty Rickenbacker (Mrs.), District Medicare Manager

NORTH CAROLINA OFFICE

C. Amos Lashley, Director
 Medicare B
 1143 East Lexington
 College Village Shopping Center
 P.O. Box 2126
 High Point, North Carolina 27261
 Hours: 8:00 - 4:10

FTS 8-919-884-3500
 (Direct Dial)

GEORGIA OFFICE

Carlos J. Creamer, Director
 Medicare B
 3055 Highway 20
 P.O. Box 546
 Buford, Georgia 30518
 Hours: 7:30 - 3:30

FTS 8-404-945-1661
 (Direct Dial)

PHONETHE PRUDENTIAL INSURANCE COMPANY OF AMERICA

Tri-City Office, Drawer 471, Millville, New Jersey 08332
Hours: 8:00 - 4:10

FTS 8-609-293-2000
(Direct Dial)

SPECIAL CLAIMS: RHC, HHA, INDEPENDENT HOSPICES (East)

PART A - New Jersey

PART B - New Jersey, North Carolina, Georgia

Leon J. Leach, Vice President, Government Programs
James W. Long, Vice President, Operations

Linwood, N.J. - Part B Office
P.O. Box 2222, Linwood, NJ 08221

FTS 8-609-653-2700
(Direct Dial)

Edward H. Hughes, Vice President, Medicare Claims

TRANSAMERICA OCCIDENTAL LIFE INSURANCE COMPANY

12th at Hill Street, Los Angeles, Calif. 90054
(Mailing Address: P.O. Box 54905, Terminal Annex)
Hours: 7:00 - 5:30 (Staggered hours)

FTS 8-213-748-2311
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